

CATEGORY	FEES / CHARGES	COST
INSTALLATION FEES	Apartment - 12 Months Contract	\$0
	Apartment - No Lock-in Contract	\$199.00 Including GST
	House - 24 Month Contract	\$99 Including GST
	House - No Lock-in Contract	\$199 Including GST
EQUIPMENT COST	Wireless Radio + TP Link Modem Provided Upon Installation (Equipment To be returned upon termination)	\$0
	Non-return of W3 Equipment (On termination of service)	\$199.00 + GST
	VOIP Handset or VOIP Tools	\$100 - \$150 - \$200 + GST
DIRECT DEBIT FEES	Payment by Direct Debit –Bank Account	\$0
MONTHLY RECURRING CHARGES	Payment by Direct debit Master Card & Visa Card Other Credit Cards	Ezidebit Charges 3.0% Please refer to Ezidebit Charges
ADMIN FEES	Plan downgrade Fee	\$30 + GST
	Non direct debit fee transaction	\$10 per month Including GST
	Other Admin fee	Depends on service required
	Dishonour fee	\$9.09 + GST
	Call-out fee	\$80 Incl. GST/hour
	Reconnection Fee (suspended account)	\$60 + GST
CANCELLATION FEES	No Lock-in Contract Cancellation / Early Termination Fee	\$0 - Subject to 30 Days' Cancellation Notice And subject to cancellation being lodged after 12 months. Otherwise \$99 will be charged as early Termination Fee.
	Contract Maximum Cancellation / Early Termination Fee	The amount equivalent to the remainder of Contract Term
VOIP CALL CHARGES	Local & National Calls	Free - Subject to Inclusion in Plan Package
	Mobile & International Calls	Please refer to VOIP Call Charges